

Account Dispute Declaration Form

Kindly submit the completed form via :-

- 1) **Service Button** at www.parksoncredit.com.my/customer_service.php at the **Customer Account or Payment Dispute** tab or
- 2) Walk in to **Parkson Credit Head Office** or **Region Operation Office** or
- 3) **Parkson Credit Authorised Dealer** or
- 4) **Parkson Credit WhatsApp Enquiry Services (QR Code)** or
- 5) **Customer Services Email** at cs@parksoncredit.com.my

Agreement No.: - -

Dispute Reason(s):

Please tick your reason for disputing the transaction(s):

- The loan with Agreement No. as above was neither made nor authorized by me.
- I have overpaid by _____ and request a refund based on enclosed payment receipt. (if any)
- I am not a Parkson Credit Customer but I have paid into a Parkson Credit Account with enclosed receipt.
- I have paid into the wrong Agreement No. _____ and request a transfer to my own Agreement No. based on enclosed payment receipt.
- Other Dispute, please specify: _____

<p>_____</p> <p>Customer/ Applicant Signature</p> <p>Full Name : _____</p> <p>NRIC. No. : _____ (old) _____ (new)</p> <p>Contact : _____ (mobile. no.) _____ (tel. no.)</p> <p>Date : _____</p>	<p>_____</p> <p>Representative / On Behalf Signature *Payee or staff-in-charge</p>
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<p>For Dealer use (Optional)</p> <p>We, the Dealer have verified the authenticity of the request and Customer/Applicant, and agree to resolve the dispute in favor of the Customer/Applicant.</p> <div style="text-align: center; margin-top: 20px;"> <div style="border: 1px solid black; padding: 5px; display: inline-block;">Dealer stamp</div> </div> <p>_____ Signatory & Dealer stamp</p> <p>Name: _____</p> <p>Position: _____</p> <p>Date: _____</p>	<p>For Parkson Credit office use</p> <p>Verified by: _____</p> <p>_____ Name: _____</p> <p>Position: _____</p> <p>Date: _____</p>
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